SocialGov

Breaking Bad: Local Gov & Social Media

Lisa Marie Belsanti
City of West Hollywood, CA -- @WeHoCity



- Communications Division
- Communications, public information, marketing, and media
- Manage the City's website and supports all of the City's social media
- Educate the community by encouraging engagement through public outreach and to enhance technology and access for the City and its citizens by expanding access of resources





when SocialGov is Breaking Bad









AUGUST 2015 SUMMARY

Tweets

268

Profile visits

5,075

New followers

258

Tweet impressions

390K

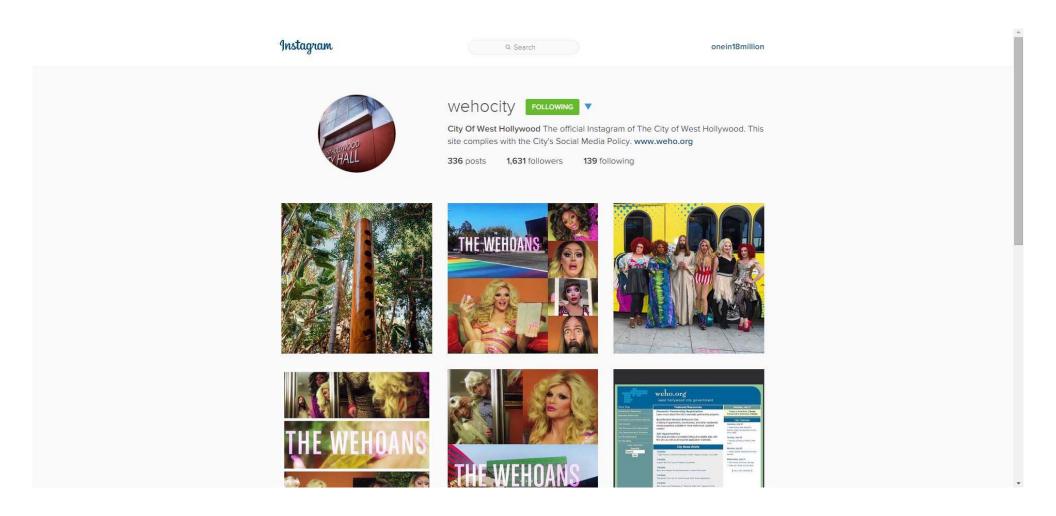
Mentions

743



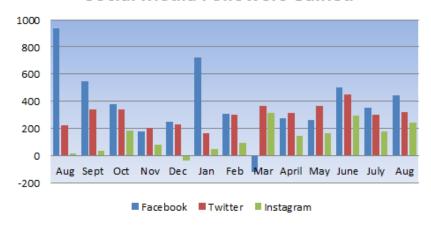








Social Media Followers Gained









Weho Daily and 2 others retweeted

CityofWestHollywood @WehoCity - Sep 27

Major water main has ruptured on Sunset in #WeHo, more info: weho.org/Home/Component...

RETWEETS

FAVORITES







3:47 AM - 27 Sep 2014 - Details













Broken Water Main Now Off in #weho on #SunsetStrip - still closed La Cienega to Crescent Heights during clean-up tinyurl.com/pg8eswv

RETWEET

FAVORITES



6:00 AM - 27 Sep 2014 - Details











Update: Sunset Blvd. remains closed, from Sweetzer to LaCienega while @LADWP continues to repair broken water main. #WeHo

RETWEETS 12

FAVORITES

















6:20 PM - 27 Sep 2014 - Details











Sunset Blvd Water Main Update: All Traffic Lanes are Anticipated to Fully Reopen

By 3 p.m. This Afternoon: ow.ly/CaDRD #weho

3

FAVORITE































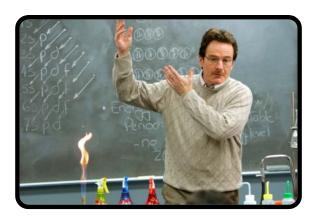


Breaking: Bad is Good

Typical government interaction with the public is more conventional and "good" like husband, father, teacher

Atypical government interaction with public can be bold and bleeding edge, "bad" like drug maker, dealer, kingpin

Walter White



Heisenberg







CityofWestHollywood @WehoCity

#WeHo's prescription for water conservation: save gallons by washing full loads of laundry & dishes. #bethesolution ow.ly/IU6bu



Chilaquille O'Neal @socalgecko · Feb 11

My dishes always break in the dryer though MT @WehoCity: save gallons by washing full loads of laundry & dishes. #bethesolution











CityofWestHollywood @WehoCity

@socalgecko Then we suggest showering with your dishes and laundry...and possibly a friend. :-)



Chilaquille O'Neal @socalgecko · Feb 11

@WehoCity Now that's a conservation prescription I can get behind! ;)









CityofWestHollywood @WehoCity
Sorry folks. Our website is still down. We'll
have it up ASAP. In the meantime, happy
#NationalDogDay
pic.twitter.com/3uxa2dTC9K

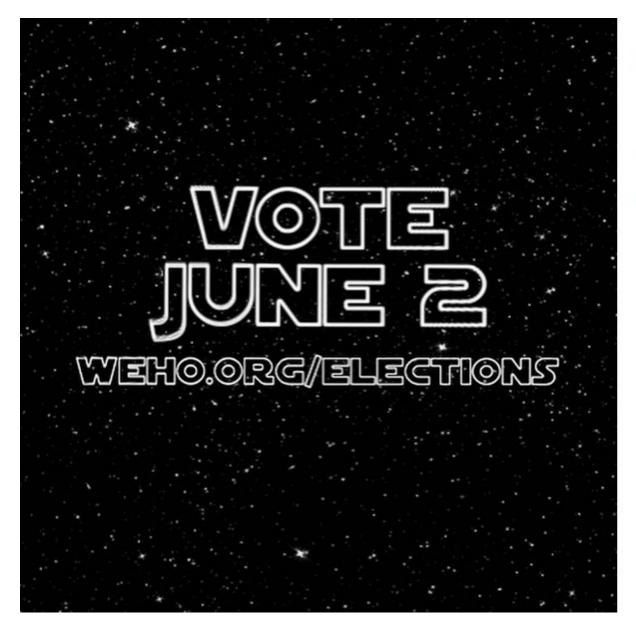




Here's a video of "Stormy" the Kitty being rescued by City Staff and L.A. County Animal Control.









14 likes

17w

wehocity You don't need Jedi mind tricks. Use the vote #WeHo! #Maythe4thbewithyou

Add a comment...

000







116 likes 9w

wehocity #LoveWins today and we're here to celebrate that fact with you #WeHo. --

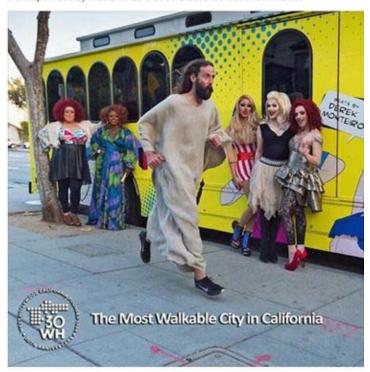
theabbeyweho ♥ ×
andrew.camacho13 @restored_soul80 ×
joshuatoenjes @ssdot ×
ssdot @sunshinelove703 ×
sunshinelove703 @ssdot amazing
aineashford @brianvannn ◆ ×

Add a comment... ood





Perhaps nobody walks in L.A. but we sure do here in #WeHo.



4,655 People Reached

164	107	57
Likes	On Post	On Shares
21	4	17
Comments	On Post	On Shares
19	19	0
Shares	On Post	On Shares

275 Post Clicks







61 likes

24w

X

wehocity 30 years looks good on the both of us @lamarathon! Have a great race tomorrow! #NobodyWalksInLA #ASICS

onein18million ♥♣



ruben__esparza #gorge logo design by #redstudios @ruben__esparza design #iloveweho

Add a comment...

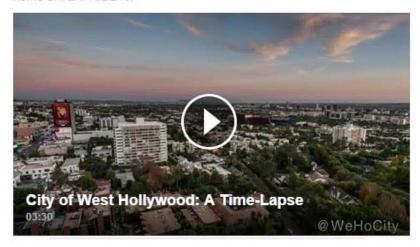








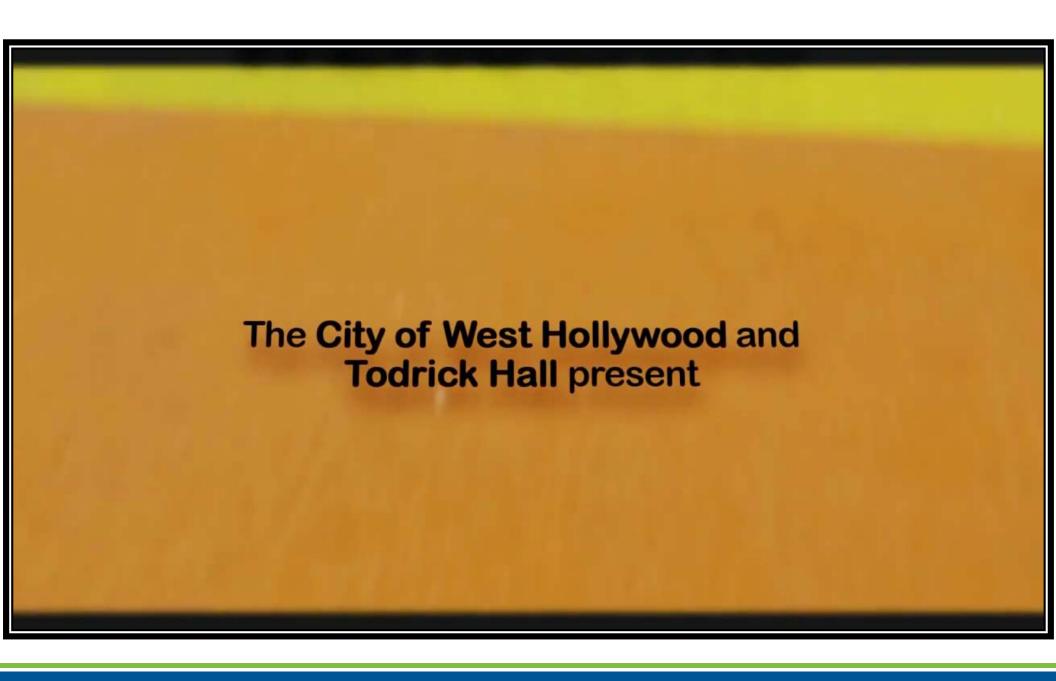
In celebration of our 30th Anniversary and LA PRIDE / Christopher Street West's 45th, enjoy this incredible time-lapse of West Hollywood - the home of #LAPRIDE45.



62,496 People Reached 7,939 Video Views 531 Likes, Comments & Shares 155 353 198 On Shares Likes On Post 55 21 34 On Shares On Post Comments 123 3 120 On Post On Shares Shares

2,248 Post Clicks









f y w

West Hollywood takes a light approach to fight crosswalk dangers



Todrick Hall, left, and West Hollywood Mayor John D'Amico attend a launch party at the Abbey, a popular gay bar, for the city's new YouTube pedestrian safety announcement video. Hall directed the video. (Francine Orr, Los Angeles Times)

By HAILEY BRANSON-POTTS contact the reporter

Local / Westside

This article is related to: Taylor Swift

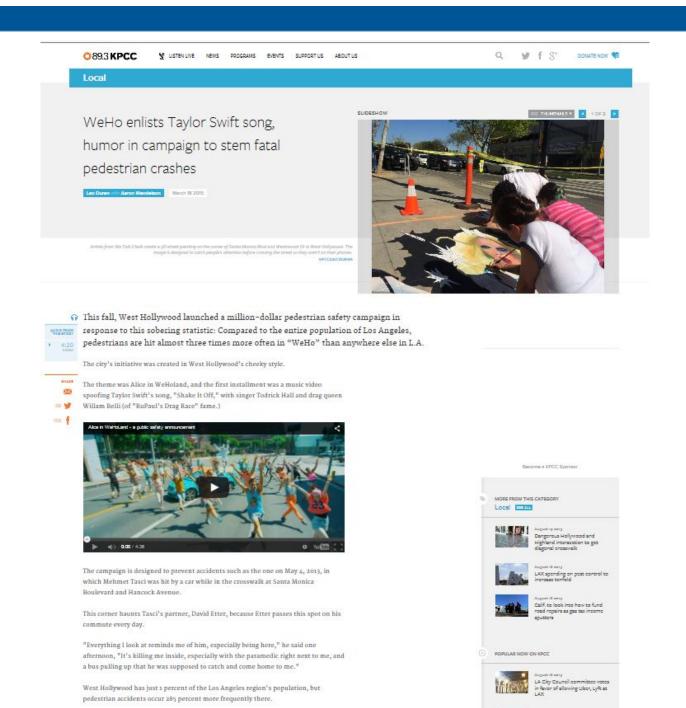


SHARELINES

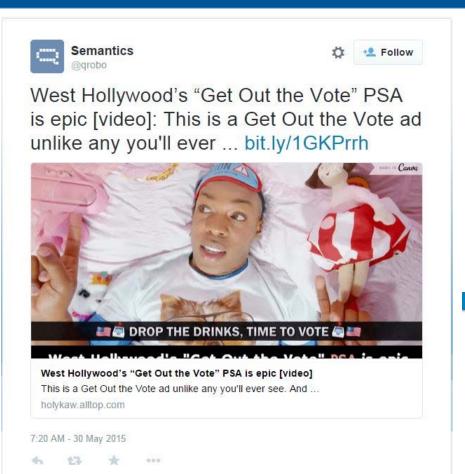
¥ . WeHo keeps it light in a bid to keep pedestrians safe

"Wink, Then Walk' -- West Hollywood takes a playful approach to try to make pedestrians safer in crosswalks

OCTOBER 31, 2014, 7:15 PM











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SLIDESHOWS

MORE





The talented Todrick Hall teamed up with the City of West Hollywood in a fun PSA for their June 2nd vote as an awesome parody of Britney and Iggy's "Pretty Girls" single. If this doesn't lead to a better turn out, we don't know what will!

Written By: Mina











Published by BW White [?] - August 12 at 12:14pm - ᢙ

Are you crayzeh?! - La Cienega Blvd will be closed between I Avenue and Sunset Boulevard through mid-September. Tune WeHoans" and learn how [not] to navigate through this disrur



The WeHoans EP 1: "DRE

Directed & Edited by Kain O'Keeffe @k Written by Willam Belli Lisa Marie Belsa O'Keefe Shot by Alex Odesmith Sound Koperek Starring...

YOUTUBE.COM

17,779 People Reached

367 Likes, Comments & Shares

222	136	86
Likes	On Post	On Shares
69	38	31
Comments	On Post	On Shares
76	71	5
Shares	On Post	On Shares



City of West Hollywood Government

Published by Brett White [?] - September 2 at 12:10pm - @

This is what happens when there's too much fun in the room! Enjoy these hilarious bloopers and outtakes from Willam Belli and the cast of 'The WeHoans'. And remember...La Cienega (if you can pronounce it!) is closed between Fountain and Sunset in #weho through mid-September.



The WeHoans: Gag Reel

Enjoy bloopers and outtakes from the making of The WeHoans! Visit http://www.weho.org/slc for updates Special Announcement from the City of West Hollywood an...

YOUTUBE.COM

26,404 People Reached

21	16	5
Likes	On Post	On Shares
3	3	0
Comments	On Post	On Shares
4	0	4
Shares	On Post	On Shares

est Hollywood Government

y Brett White [?] - August 26 at 12:07pm - €

closure of La Cienega between Fountain and Sunset in lam Belli and the cast of "The WeHoans" Episode 3 and







Next on Patch » How Long Will this Humid Heat Wave Last?

West Hollywood Teams Up with Drag Queens for World's Best PSA

"Duh, don't you know? La Cienega is totally closed between Fountain and Sunset right now."

By PAIGE AUSTIN (Patch Staff)

















Tobey Maguire Drops Just \$2.7M on Modest-For-a-Celebrity Compound in Santa Monica



Lavish, Tacky Palazzo di Amore is Only Asking \$149M Now



Huell Howser's Volcano-Top Saucer House in the Mojave Desert is For Sale and It's Mindblowingly Amazing

SUNSET STRIP

LA CIENEGA BOULEVARD

STREET CLOSURES

VIDEO INTERLUDE

Like <2.3k

THE WEHOANS

TOP





VIDEO INTERLUDE

69

> Tweet

f Share

Pinit

(II)

G+1

West Hollywood Has Made the Best Ever Street Closure Notice

Thursday, August 13, 2015, by Bianca Barragan



SIGN UP FOR OUR NEWSLETTER

Your email here

GO

DX





THE MAGAZINE

MOST READ

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BEST OF LA 2015



Hot Cactus



Eightytwo



Belcampo

WeHo Launched a Drag-tastic Web Show to Announce a Street Closure

Take Sunset, go past La Cienega, turn right on Crescent Heights...

August 12, 2015 | Neal Broverman | Transportation | 0 Comments

L.A. DRIVER

The City of West Hollywood likes getting creative with their traffic advisories. Last year they commissioned a video for pedestrian safety starring *RuPaul's Drag Race* star Willam (where she crosses Santa Monica Boulevard dolled up as "Alice in WeHoLand").



Let me start of by saying we love living in West Hollywood. We are WeHoans!!!



You see West Hollywood is a very different city in many ways. Namely we have a predominant Gay and Lesbian City Counsel. So when our beautiful city changes, we get told about these events in a myriad of colorful ways, as well as outfit changes. Our city knows street closures and new construction is a drag for every resident, so to convey this information, they tell us in #drag -- in the spirit of your favorite telenovela. Too fabulous!

City of West Hollywood Government rocks. This episode's special announcement from the City of West Hollywood is informing of what's happening right out our front door! La Cienega Blvd. between Fountain and Sunset will be completely closed to traffic Mid-August to Mid-September 2015. #weho #wehoans

3 Likes 4 Comments













Questions/Comments?

- Ibelsanti@weho.org
- @onein18million



