

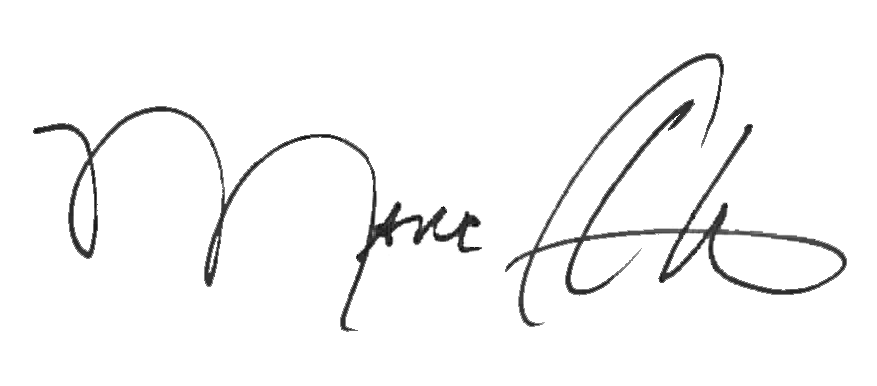
This is to certify that

***«First\_Name» «Last\_Name»***

Has satisfactorily completed an ICMA University

# Leadership and Management in a (Permanent) Crisis

January 29, 2018





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Marc A. Ott Felicia C. Logan

ICMA Executive Director ICMA Leadership Development