

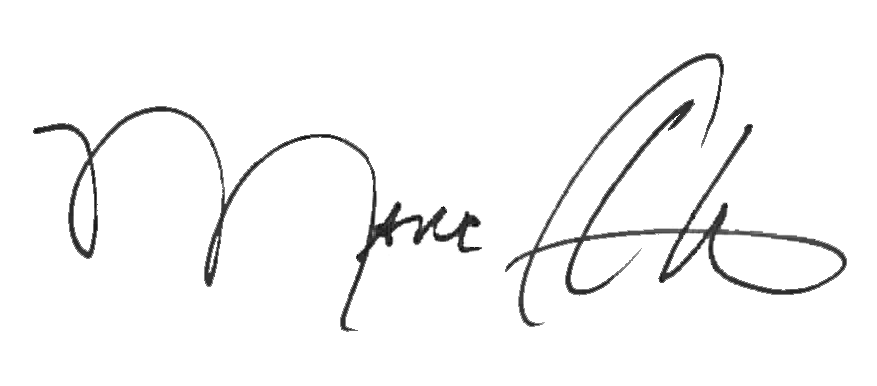
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# Optimizing the Organization: If You Don’t Know Where Your’re Going, Will Alternative Service Delivery Get You There?

July 27, 2017





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Marc A. Ott Felicia C. Logan

ICMA Executive Director ICMA Leadership Development